



DocuSign Accessibility Statement

DocuSign lives by our three values – Trusted, Loved, and Responsible. Our values guide us on how we treat our partners, customers, and each other.

Inclusion is naturally a part of these values. We act on your feedback and prioritize the voices of people with disabilities in our decisions.

We want to support everyone who relies on our services. To do so, we aim to give you an engaging, enjoyable, and inclusive digital experience. This includes our aging population and people with disabilities.

We and our partners strive to maintain accessibility conformance. Together we are committed to meeting the following accessibility requirements:

- [Web Content Accessibility Guidelines \(WCAG\) 2.1 Level AA](#)
- [U.S. Government's Section 508 of the Rehabilitation Act of 1973 \(amended 2018\)](#)

How we support accessibility

DocuSign has a dedicated team of accessibility professionals. We understand that accessibility is an ongoing and long-term commitment. Our Design System is built with accessible components. We strive to ensure people with disabilities can experience the same ease and enjoyment that people without disabilities experience.

Our accessibility support

Our DocuSign eSignature Sending and Signing products include support for:

- Ease of reading and understanding
- Keyboard navigation and input
- Differences in color perception
- Magnifying browser content

- Popular browsers and operating system screen readers

Recommended browser and screen reader combinations

For an optimal experience, we recommend using the following browser and screen reader combinations:

- For Microsoft Windows, use the [Non-Visual Desktop Access \(NVDA\)](#) screen reader with the [Google Chrome](#) or [Mozilla Firefox](#) browser.
- For Apple Mac and iOS, use [VoiceOver](#) with the [Apple Safari](#) browser.

Our accessibility conformance

We strive to conform with [WCAG](#) using quality assurance methods. To ensure quality, we use an independent accessibility testing partner, [TPGi](#).

The following Accessibility Conformance Reports are available for your review:

- [DocuSign eSignature \(Sending Experience\) Voluntary Product Accessibility Template \(VPAT\)](#)
- [DocuSign eSignature \(Signing Experience\) Voluntary Product Accessibility Template \(VPAT\)](#)
- [DocuSign Web Forms \(Recipient Experience\) Voluntary Product Accessibility Template \(VPAT\)](#)
- [DocuSign iOS Mobile Application Voluntary Product Accessibility Template \(VPAT\)](#)

We welcome your feedback

Please email any accessibility issues, questions, or comments to accessibility@docusign.com. Our goal is to respond to feedback within 5 business days.

Useful Links

- [Optimizing Accessibility in DocuSign eSignature](#)
- [Optimizing Accessibility in DocuSign Sending](#)